

## Staff Directory

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The National Recreation and Park Association is driving toward the future with fresh energy and vitality. As part of our ongoing effort to provide the very best services and resources, we have centralized our operations at our national headquarters in Ashburn, Va., and reorganized staff to meet the evolving needs of our members.

NRPA Member Services hours are 8:30 a.m.-5:30 p.m. EST. Along with the rest of the headquarters staff, we look forward to serving you with increased efficiency and responsiveness. Please call our Member Services team toll free at 800.626.NRPA (6772), or e-mail us at [membership@nrpa.org](mailto:membership@nrpa.org).

Download the [NRPA organizational chart](#)

### National Recreation and Park Association

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### Alphabetical Staff Listing

[Shannon Azbill](#), Senior Manager of Advertising & Operations  
[Krista Barnes](#), Senior Director, Membership & Member Services  
[Rob Batarla](#), Chief Financial Officer  
[Rebecca Bateman](#), Meetings Coordinator  
[Brenda Beales](#), Board of Trustee Liaison/Executive Assistant  
[Anita Bloom](#), Expense Accounting Specialist (AP)  
[Bruce Bolgert](#), Member Services Coordinator  
[Diane Bombard, CMP](#), Meeting Manager  
[Meredith Bridgers](#), Senior Manager of Information Resources  
[Carmela Brittingham](#), Meeting Planner  
[Marilyn Brown](#), Member Services Coordinator  
[Denise Caldwell](#), Human Resources Coordinator  
[Jamie Charles](#), Membership Specialist  
[Katie Grove Coffroad](#), Interim Executive Director/Chief Operating Officer  
[Jackie Conklin](#), Education Manager, Seminars & Schools  
[Claudia Contreras](#), Senior Manager of Membership  
[John Crosby](#), Senior Director, Marketing and Communications  
[Cynthia Davis, CEM](#), Director of Conference & Exposition Services  
[Richard J. Dolesh, CPRP](#), Senior Director, Public Policy  
[Britt Esen, CMP](#), Senior Director, Conference & Exposition Services  
[Melissa Estrada](#), Membership Services Representative  
[Delaine Everett, CMP](#), Meetings Manager  
[Tara Fitzpatrick-Navarro, CTRS, CPRP, CPSI, AFO](#), Director of Education  
[Holly Fowler](#), Branch/Region/Section Services Manager  
[Oscar Galan](#), Facilities Maintenance Engineer  
[Saskia Guitjens](#), Advertising & Marketing Coordinator  
[Jeff Hagerman](#), Director of Information Technology  
[Jay Hanger](#), Director of Certification & Accreditation  
[Stephanie Hanna](#), Accreditation & Certification Specialist  
[Kathy Hartness](#), Exposition Manager  
[Tina Huck](#), Revenue Specialist (AR)  
[Mike Kane](#), Senior Director, Knowledge & Learning  
[Resa Kierstein](#), Recreation Resources Manager  
[Laura Krempasky](#), Marketing & Communications Specialist  
[Jessica Lytle](#), Director of Branch/Region/Section Services  
[Sharon Mannion CPRP, AFO, CPSI](#), Professional Certification Manager  
[Laura Marzouki](#), Senior Manager of Finance  
[Ted Mattingly](#), Director of Facilities  
[Heidi Melancon, MPH](#), Health & Wellness Manager  
[Mike Minnicino](#), Publications Manager  
[Radhika Nagirimadugu](#), Database Support Specialist  
[Katharine Nesslage](#), Registration Specialist  
[Terrence Nowlin](#), Associate Editor, *P & R Magazine*  
[James O'Connor, AFO](#), Accreditation Manager  
[Marianne O'Riley](#), Award Programs Manager  
[Mike Phillips](#), Public Policy Manager

[Colleen Pittard](#), Sports & Grants Project Specialist  
[Danielle Price](#), Education Manager, Congress/Schools  
[Jay Richardson](#), Sports & Grants Manager  
[Helen Rose](#), Citizen Services Manager  
[Amy Roussos](#), Branch/Region/Section Services Coordinator  
[Doug Scott](#), Project Support Coordinator  
[Camille Sweger](#), Development & Outreach Manager  
[Douglas Vaira](#), Senior Manager of Editorial Development  
[Mark Villella](#), Mail Room Specialist  
[Jim Voigt](#), Resource Program Manager  
[Becky Webb-Morser](#), Outreach & Advocacy Coordinator  
[Mallory Welch](#), Exhibits Coordinator  
[Beth Wickline, AFO](#), Specialty Certification Manager  
[M. Lauren Yost](#), Director of Human Resources